

home
of
DRPRO Drawing Register
Professional

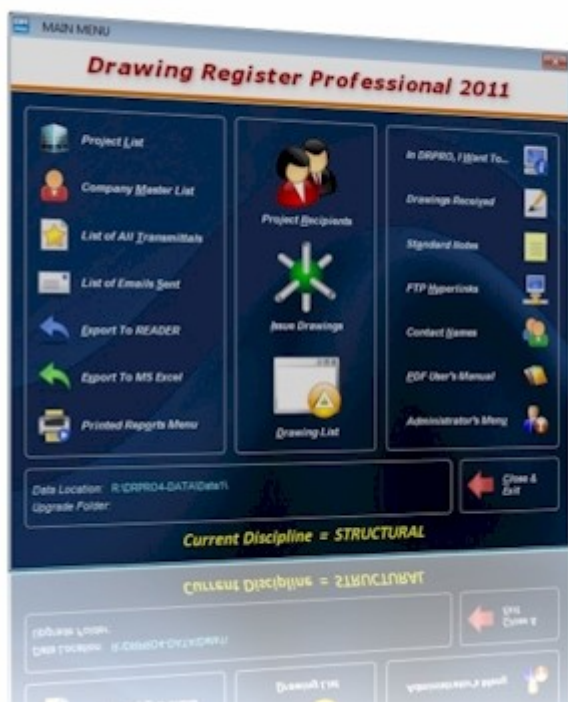
July 25, 2011

DRPRO 2011-SP2 Released!

Getting better and better with every new version!

2011

SERVICE PACK-2



RELEASE NOTES AND INSTALLATION INSTRUCTIONS

[PRINT THIS DOCUMENT FOR EASY REFERENCE WHILE INSTALLING]

Web Site: www.LDAcomputing.com

DRPRO 2011-SP2 is now available for download from our [Web Site](#). If you are already on version 2011, v2010 or v4, download the Patch File Update from our [Web Site](#) and then follow the instructions on page 3.

Don't wait to upgrade to this new version. Do it now! If your **Annual Subscription is up-to-date**, you're entitled to this new version at no extra cost. If it has already expired, please contact us for a quotation to get it up-to-date immediately. You won't lose any existing data (but you must back it up first!).

Here is a list of the more important **DRPRO 2011-SP2** changes & improvements:

1. **Fixed:** Problem with the 'Issue Register - New Revisions' and 'Issue Register - Latest Revisions' which was omitting some issue dates under certain circumstances. This was due to a 'fix' introduced in the previous v2011 Service Pack 1, which in the process broke something else...
2. **Fixed:** The Transmittal Slip was reading the wrong ISO Ref Code.
3. **Fixed:** In the Man-Hours report, the COS hours were not being printed. All were reading as 'zero'.
4. **Fixed:** When selecting drawings for issue, the 'Category' filter drop-down list was empty.
5. **Fixed:** Display problems when the default screen resolution was increased to 125% or 150%.
6. **Improved:** A check is now done for potentially illegal characters in certain entries that could be used as part of file names in certain operations such as exporting to CSV, etc.
7. **Fixed:** The 'Drawing History' report was using the 'Default Template' in all cases, even if a different template was specified for a project.
8. **Improved:** If 'Maintenance Mode' is activated, it now displays who activated it, when someone else tries to log in.
9. **Improved:** A 'BIG WARNING' is now displayed if a Project is about to be deleted, outlining the implications of the action.
10. **Improved:** Only someone with 'Administrator' rights in DRPRO can now delete a Project. 'Operators' cannot do it.
11. **Improved:** A Drawing/Document will no longer be allowed to be deleted if there is anything else linked to it, such as previous issues, Man-Hours recorded against it, etc. Similarly for Recipients, Disciplines and Categories.
12. **New Feature:** Tracking of Transmittal Slips returned back to the office, either via an email Read Receipt or a signed printed copy, can now be done from the 'List of All Transmittals'. A new orange icon on the leftmost column indicates that delivery of the Transmittal Slip is confirmed.
13. **Improved:** The previously labelled 'Issue Register - New Revisions' is now more appropriately labelled as 'Issue Register - Between 2 Dates'. Furthermore, this report now only shows the issue dates that fall between the specified dates, and not the full issue history of the drawings listed. As before, it only lists the drawings issued between these two dates.

PLEASE NOTE: If your office has a Network Manager or IT Dept. that handles software updates, or even somebody designated to handle all DRPRO related issues, please forward this email to the correct person in your organization, so the update can be done in an organized manner, following the procedures set out below.

Another IMPORTANT Note: When installing **DRPRO 2011-SP2** using the Full Installation File, you need to have full Administrator rights on the local machine when logging into Windows, and you need to be running at least Windows XP or later (Not Windows 2000).

Which Installation Option should I use?

First of all: Is your “Annual Subscription” up-to-date ?

IF **NOT**, then please contact us and we'll quote you on getting it back on track again.

IF **YES**, then choose from one of the options below and proceed to the right page:

- **Page 4** - If you are already using Version 2011, 2010 or v4 (**Single or Multi-User**). No Re-installation needed.
- **Page 5** - If you are upgrading now from any of the old series 3 versions or older, to DRPRO 2011-SP2 and have a **Multi-User Licence**. A Full Re-install is required in this case.
- **Page 5** - If you are upgrading now from any of the old series 3 versions or older, to DRPRO 2011-SP2 and have a **Single User Licence**, with the Program stored in the local C:Drive and the Data stored separately on a Server. A Full Re-install is required in this case.
- **Page 6** - If you are upgrading now from any of the old series 3 versions or older, to DRPRO 2011-SP2 and have just a **Single-User Licence** with both the Program and Data stored on the same machine. A Full Re-install is required in this case.

REMEMBER:
BACKUP YOUR
DATA BEFORE
UPGRADING



PLEASE BACKUP YOUR DATA FILES FIRST, before you install this new version, whether the Data is on the local machine or on a Server, and get everybody OFF DRPRO while at it. The DATA files are in the DRPRO\DATA folder either on the Server or on the local machine, depending on your original setup.

If you are already using Version 2011, 2010 or v4:

1. Download [Patch-Drpro2011-SP2.zip](#) and [DRPRO User's Manual 2011](#) from our web site.
2. If yours is a multi-user system, put it in 'Maintenance Mode' (From the top pull-down Menu, click 'Administrator' then select 'System Maintenance ON/OFF') and wait 5 minutes for everybody to get off DRPRO or DRPRO will automatically kick them out after 5 minutes. Don't proceed until everybody is off DRPRO. Ask around if need be.
3. Now, **BACKUP YOUR DATA FOLDER**. Just creating a ZIP file of its contents is good enough. Just do it! Don't skip it...
4. **DO NOT PROCEED WITHOUT BACKING UP YOUR DATA FOLDER**. Do it as a precaution. We cannot be held responsible for loss of data if something goes wrong during the file upgrade process. Everything else can be replaced, but not your DATA if it goes belly-up!!
5. **Unzip** the downloaded file directly into the existing DRPRO4 folder on the first machine where the current DRPRO v2011, v2010 or v4 is installed. Repeat this step on the other machines only after step 7 has been completed. By default, the original installation folder should have been c:\DRPRO4.
6. Alternatively, if you have a multi-user system and your workstations are pointing correctly to the DRPRO\UPGRADE folder on the Server, then all you need to do is to **Unzip** the Patch File directly into the UPGRADE folder and all machines will automatically upgrade themselves to the new version. Make sure the UPGRADE folder is **empty** before Unzipping into it. Don't put the ZIP file itself in here, but the 'contents' inside the ZIP file!! **NOTE: You should count a total of 32 files. The 2011 User's Manual is NOT included in the Patch File due to its size, but if you're upgrading from any of the v2010 or v4 series, please download it separately and put it into the Upgrade folder as well, together with the other 32 files.**
7. Now, start DRPRO on the first machine only and let it run through a file upgrade process. This process could take quite a while, depending on your last version. DO NOT ABORT IT !!! Let it go through to the end, as the screen may appear to be idle if there are lots of drawings in your database. It's busy rebuilding indexes at that stage... This is the case if upgrading from v2011, v2010 or v4.
8. IMPORTANT STEP: In Multi-User cases, remember to switch the Maintenance Mode to OFF. (From the top pull-down Menu, click 'Administrator' then select 'System Maintenance ON/OFF') A green 'GO' icon will appear on your screen indicating that DRPRO 2011-SP2 is now open for access. Remember that you must login with the same User Name that activated the Maintenance Mode...
9. When the first one has finished the file upgrade process, you can now start using DRPRO on all other machines on the same network.

That's it! Well, almost... If you're on v2010 or earlier, then you'll need to manually **change the DRPRO icon** on each machine's desktop though. You can do one of two things:

1. Right-click on the old DRPRO desktop icon, select 'Properties', then click on the button 'Change Icon' and select the first icon visible, the light-blue coloured icon with DRPRO written in white.
2. Alternatively, if the above doesn't work, then delete the current icon, and using Windows Explorer, go to the DRPRO folder (more than likely C:\DRPRO4), right-click on the file DRPRO4.EXE and select 'Send to Desktop as a shortcut'.

If you are upgrading now from any of the old series 3 versions or older to DRPRO 2011-SP2:

Multi-User Installation Instructions:

(Also in the case where the PROGRAM is on one machine only, but the DATA is on a Server, separate from the program)

0. Download [Setup-Drpro2011-SP2.zip](#) from our web site. Make sure that your **Annual Subscription** is up-to-date before proceeding!!! Email us if you are unsure.

1. If yours is a multi-user system, put it in 'Maintenance Mode' first (From the top pull-down Menu, click 'Administrator' then select 'System Maintenance ON/OFF') and wait 5 minutes for everybody to get off DRPRO or DRPRO will automatically kick them out after 5 minutes. Don't proceed until everybody is off DRPRO. Ask around if need be.

2. Now, **BACKUP YOUR DATA FOLDER**. Just creating a ZIP file of its contents is good enough. Just do it! Don't skip it...

3. **DO NOT PROCEED WITHOUT BACKING UP YOUR DATA FOLDER**. Do it as a precaution. We cannot be held responsible for loss of data if something goes wrong during the file upgrade process. Everything else can be replaced, but not your DATA if it goes belly-up!!

4. For ease of installation, copy and then Unzip the installation file **Setup-Drpro2011-SP2.exe** to some accessible folder on the Server so that you can access it from each workstation and install directly from there. (You could also use a USB flash drive).

5. Now, from the first workstation to be upgraded, run the **Setup-Drpro2011-SP2.exe** file that's on the Server and select 'Program Files Only' from the installation options. Accept all defaults and let it complete the installation.

6. Once installed, start **DRPRO 2011-SP2** and it will come up with a window asking you for the location of the DATA and UPGRADE folders. Point it to the existing Server's DRPRO\DATA and DRPRO\UPGRADE folders respectively. You may use a mapped drive letter, such as 'K:\DRPRO\DATA' or you may use the UNC notation such as '\\Servername\DRPRO\DATA\'. Your IT guy should know which is best to use in your case. Once this is done, click 'Save' and restart DRPRO again.

7. It will now start a file upgrade process, which is done only once when the first workstation with the new **DRPRO 2011-SP2** connects to the Data. Depending on which version you are upgrading from, this process could take a while. DO NOT ABORT IT !!!

8. After the file upgrade process is complete, login with your usual Username and Password.

9. IMPORTANT STEP: Remember to switch the Maintenance Mode to OFF. (From the top pull-down Menu, click 'Administrator' then select 'System Maintenance ON/OFF') A green 'GO' icon will appear on your screen indicating that DRPRO 2011-SP2 is now open for access. Remember that you must login with the same user name that activated the Maintenance Mode...

10. Repeat steps 5 & 6 for each additional workstation where an older version of DRPRO was installed.

11. After you are happy that the new **DRPRO 2011-SP2** is working as expected and all your old Data is there, you may (should) delete the old version(s) from the C:Drive of the local computer to avoid future confusion. Remember to also delete any old DRPRO icons on your desktop. The new 2011 icon is blue and white.

If you are upgrading now from any of the series 3 versions or older to DRPRO 2011-SP2:

Single User Installation Instructions:

(Where both PROGRAM & DATA are together in one computer)

0. Download [Setup-Drpro2011-SP2.zip](#) from our web site. Make sure that your Annual Subscription is up-to-date before proceeding!!! Email us if you are unsure.
1. **BACKUP YOUR DATA FOLDER.** Just creating a ZIP file of its contents is good enough. Just do it! Don't skip it...
2. **DO NOT PROCEED WITHOUT BACKING UP YOUR DATA FOLDER.** Do it as a precaution. We cannot be held responsible for loss of data if something goes wrong during the file upgrade process. Everything else can be replaced, but not your DATA if it goes belly-up!!
3. Now, from the workstation to be upgraded, Unzip the downloaded file, then run the **Setup-Drpro2011-SP2.exe** file and select the option 'Program + Data (Everything in One Computer)'. Accept all defaults and let it complete the installation.
4. Let DRPRO start after the installation is complete, and it will automatically switch to 'DEMO MODE'.
5. Exit DRPRO again before proceeding. This is now the tricky bit!
6. Using your Windows Explorer, delete everything from the newly created DRPRO4\DATA folder. It's all demo stuff, you don't need it!
7. Now, still using Windows Explorer, copy the all the contents of your previous DRPRO\DATA folder and paste into the new DRPRO4\DATA folder. Basically, what you are doing is bringing your existing data into the new **DRPRO 2011-SP2** so you can carry on without losing any previous data.
8. Start DRPRO from the new Desktop Icon.
9. It will now start a once-only file upgrade process. Depending on which version you are upgrading from, this process could take a while. DO NOT ABORT IT !!!
10. After the file upgrade process is complete, login with your usual Username and Password.
11. After you are happy that the new **DRPRO 2011-SP2** is working as expected and all your old Data is there, you may (should) delete the old version(s) from the C:Drive to avoid future confusion. Remember to also delete any old DRPRO icons on your desktop. The new 2011 icon is blue and white.

Should you have any queries or comments on the above, please do not hesitate to contact us on any of the numbers below. We'll be glad to assist in getting your **DRPRO 2011-SP2** up and running. If there's no reply, please leave a message and we'll get back to you a.s.a.p. Don't just hang-up, please leave a message!

Many thanks and best regards,

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